

## ACTION REQUIRED: DOWNLOAD JAVA 8

Thank you for choosing the Online POS Terminal. This tool requires the latest release of Oracle® Java™ software.

If you do not have Java 8 installed on your machine, then you will not be able to use the Online POS Terminal. If you have any questions about whether Java 8 will affect any other applications running on your computer, you should contact your company's support desk.

### 1. CHECK WHAT VERSION OF JAVA YOU'RE USING

- a. Access your computer's settings. They'll most likely be in the **Control Panel**, which you may locate by clicking a Windows icon in the lower-left corner of your screen.
- b. Select **Programs** or **Programs and Features** (this could vary depending on your operating system).
- c. Scroll down in the program list – it should be alphabetic.
- d. If you see "Java 8 " then you can move on to Step #4 to download **Visual Studio**.

**NOTE:** Only the 32-bit version of Java is supported.

### 2. UNINSTALL EARLIER VERSIONS OF JAVA

If you have an earlier version of Java installed, right-click it in your program list and select **Uninstall**. (Examples are: Java 7, Java SE Development Kit, Java SE Runtime, etc.)

### 3. INSTALL JAVA 8

- a. In your browser, visit <https://java.com/download/>.
- b. Click the **Windows x86 Offline** option under **Java SE Runtime Environment 8u112**.
- c. Click the **Agree and Start Free Download** button.
- d. You should receive a pop-up, asking if you want to run or save the software. Click **Run**.
- e. Accept the default settings and follow the direction to finish installing Java 8.

### 4. DOWNLOAD VISUAL STUDIO

- a. In your browser, visit <https://www.microsoft.com/en-us/download>
- b. Click the red **Download** button.
- c. Click the checkbox next to **VSU\_4vcx86\_x86.exe**
- d. Click the **Next** button to begin the download.
- e. Accept the default settings and follow the direction to finish installation.

These instructions are also included in our online support materials, which you can find at [chase.com/commercesolutions/optsupport](https://chase.com/commercesolutions/optsupport)

If you have any questions, call our Online POS Terminal support team at 1-800-503-1132 or email [online.pos.terminal.support@chase.com](mailto:online.pos.terminal.support@chase.com).

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